



REMARKS

Drawings

The drawings have been objected to for lack of labels. Labels have been added, as shown in the red-marked drawings enclosed herein. Approval of these changes is respectfully requested. Once the changes are approved, a formal version of the drawings (with adjustments to the size of various blocks to accommodate the text) will be filed.

In the Specification

Although no objection was raised, it was recommended that a Brief Summary of the Invention section be added to the specification. Applicants respectfully note that both the M.P.E.P. and 37 C.F.R. §1.73 do not require the presence of a "Summary of the Invention" in a patent application. They merely indicate where in the application the "Summary of the Invention" should be placed if Applicants were to elect to include one.

In particular, 37 C.F.R. §1.73 only states that "[a] brief summary of the invention ... should precede the detailed description." 37 CFR § 1.73 does not state "must" or "shall." Accordingly, Applicants have elected not to include a "Summary of the Invention" as this is within the discretion of Applicants.

In the Claims

Claims 1-20 have been rejected under 35 USC 102(e) as being anticipated by U.S. patent no. 6,249,755 ("Yemini"). Applicants respectfully traverse this rejection because the cited reference does not disclose every element of any claim, as the following analysis shows.

Independent claims 1 and 8 each recite advice associated with an insight, while independent claim 15 recites explanations to a user. Yemini does not disclose or suggest providing advice or explanations. The entire Yemini reference is devoted to identifying problems, not with how to correct those problems once they are identified (see the Abstract and each of the passages cited in the rejection).

Claims 2-7, 9-14, and 16-20 depend from claims 1, 8, and 15 respectively, and therefore contain the same limitations not disclosed by Yemini. In addition, claims 5, 11 and 20 each provide further limitations regarding advice and/or explanations. Those portions of Yemini that were cited as teaching the limitations of claims 5, 11 and 20 are actually concerned with reporting the problems, not with providing advice or explanations based on insights into the problems.



CONCLUSION

For the foregoing reasons, it is submitted that the application is in condition for allowance, and indication of allowance by the Examiner is respectfully requested. If the Examiner has any questions concerning this application, he or she is requested to telephone the undersigned at the telephone number shown below as soon as possible. If any fee insufficiency or overpayment is found, please charge any insufficiency or credit any overpayment to Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOLOKOFF, TAYLOR & ZAFMAN, LLP

Date: 3-14-03

John Travis
Reg. No. 43,203

12400 Wilshire Blvd
Seventh Floor
Los Angeles, California 90025-1026
(512) 434-2400

RECEIVED

MAR 21 2003

TECHNOLOGY CENTER 2800